



## ANNOUNCEMENT

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: August 10, 2021

SUBJECT: Cognos Upgrade to version 11.1.7

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Information Technology Services will be performing a scheduled upgrade to Cognos. The upgrade will occur between Friday, August 13<sup>th</sup> at 11:00 PM and Saturday, August 14<sup>th</sup> at 5:00 PM.

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**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Services website](#).