



## ANNOUNCEMENT

**TO:** Georgia*FIRST* Financials Users

**POSTED:** August 16, 2019

**SUBJECT:** System Maintenance Completed for FPLAY

On August 16, 2019 Georgia*FIRST* updated the FPLAY database and FPLAY is now available for use. The FPLAY environment is used by institutions for Georgia*FIRST* Marketplace training, for prototyping and testing transactions and queries, and for Banner integration testing. Users can access FPLAY by clicking the "Georgia*FIRST* FPLAY" button on bottom right of the [Georgia\*FIRST\* homepage](#).

**ACTION NEEDED:** ITS recommends all users clear their Temporary Internet Files (browser cache) before logging back into the system. It is highly recommended all users clear their browser cache often, especially after an update is applied to the Production database. For more information on how to clear browser cache, click [here](#).

Additionally, any database links with FPLAY that existed prior to this refresh need to be recreated if they are still needed, which includes Banner to PeopleSoft interfaces, in order to connect the institution's Banner Test Database to this version of FPLAY. If institutions need these database links created, please submit a request to the [ITS Helpdesk](#).

**MORE INFORMATION AND SUPPORT:** For business impact issues, contact the ITS Helpdesk at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or via the [ITS Customer Serv 000912 0 6iceitheF2 12 k 1 29311](#) 