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## Announcement

**TO:** GeorgiaFIRST PeopleSoft Financials Users

**POSTED:** May 17, 2018

**SUBJECT:** System Maintenance Scheduled for Release 5.34

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GeorgiaFIRST PeopleSoft Financials Update 5.34 will be installed on [www.usg.edu/gafirst](http://www.usg.edu/gafirst)

For this update to be applied, the Production databases (FPROD) will be shut down beginning 11:00pm on Friday, May 18, 2018, and will remain unavailable until 7:00am, Saturday, May 19, 2018.

- GeorgiaFIRST PeopleSoft Financials production
- PSQUEST access
- GeorgiaFIRST Marketplace access
- Expenses and ePro Self-Service Portal

**MORE INFORMATION AND SUPPORT:** For more information, contact the ITS Helpdesk immediately at 706-583-2001 or for non-urgent issues, contact the ITS Helpdesk via email at [helpdesk@usg.edu](mailto:helpdesk@usg.edu) or visit [http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services)

[http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services). (This service requires a user ID and password. E-mail [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain self-service login credentials.)

**ADDITIONAL RESOURCES:** For information about ITS maintenance schedules or Service Level Guidelines, please visit [http://www.usg.edu/customer\\_services/service\\_level\\_guidelines](http://www.usg.edu/customer_services/service_level_guidelines). For USG services status, please visit <http://status.usg.edu>.

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