

---

Announcement

TO: GeorgiaFIRST PeopleSoft Financials Users

POSTED: Monday, November 7, 2016

SUBJECT: Scheduled PeopleSoft Financials Database Changes That Will Impact Banner Integration and PQST Access

---

GeorgiaFIRST PeopleSoft Financials will be making an infrastructure improvement Friday, November 11, 2016, that will impact the database. For most users, the change is transparent and no action is necessary in order to continue using the application.

This change will impact the database only. As such, only the following two types of usage will be impacted:

(1) Banner integration to PeopleSoft Financials

at the new location of the PeopleSoft database. This update should be completed by November 11, 2016. Please keep the current policy in place allowing access to the current location until after the database change is complete.

Existing ODBC connections to PeopleSoft will need to update their connection string with the new hostname. Please proceed with making this change now. The change will be effective on November 11, 2016.

(2) Contact ITS Helpdesk to request the new PQST connection strings to use for new hostname.

- x PQST users should proceed to update any connection strings to the new hostname.

MORE INFORMATION and SUPPORT

BUSINESS IMPACT EMERGENCY ISSUES CONTACT ITS HELPDESK IMMEDIATELY  
706-583-2001, or 1-888-875-3697 (toll free within Georgia)

ALL OTHER NON-URGENT ISSUES contact ITS Helpdesk via Self-service support website  
[http://www.usg.edu/customer\\_services](http://www.usg.edu/customer_services) (requires a User ID and password, email [helpdesk@usg.edu](mailto:helpdesk@usg.edu) to obtain credentials) E-mail: [helpdesk@usg.edu](mailto:helpdesk@usg.edu)

ADDITIONAL RESOURCES

ITS Maintenance Schedule and Service Level Guidelines:  
[http://www.usg.edu/customer\\_services/service\\_level\\_guidelines/](http://www.usg.edu/customer_services/service_level_guidelines/)

